

1. Dist. Siliguri PC P.S. Cyber Crime Year 2025 FIR No. 24/2025 Date 17/09/2025

2. i) Act. BNS Sections 316(2)/318(2) ii) Act. Sections

iii) Act. Sections iv) Others Acts & Sections.

3. (a) Occurrence of offence : Day Saturday Date From On 15/09/25 Date To

Time Period Time From Time To

(b) Information received at P.S. Date 17/09/2025 Time at 19:15 Pm

(c) General Diary Reference : Entry No (s) 194/25 Time at 19:15 Pm

4. Type of Information Written Written / Oral

5. Place of Occurrence : (a) Direction and Distance from P.S. East of 4.6 KM Beat No.

(b) Address SBI ATM Counter, Near Don Bosco More, Siliguri

(c) In case outside limit of this Police Station, then the

Name of the P.S. District

6. Complainant / Informant :

(a) Name Kanishk Agarwal

(b) Father's / Husband's Name Vijay Kumar Agarwal

(c) Date / Year of Birth 15/11/2002 (d) Nationality Indian

(e) Passport No. Date of Issue Place of Issue

(f) Occupation Businessman

(g) Address Jyotnagar, P.S. Bhaktinagar, Jalpaiguri.

7. Details of known / suspected / unknown accused with full particulars

(Attach separate sheet, if necessary) :

Person having mobile no - 9546119637

8. Reasons for delay in reporting by the Complainant / Information

9. Particulars of properties stolen / involved (Attach separate sheet, if necessary) :

Rs. 16,500/-

10. Total value of properties stolen / involved Rs. 16,500/-

11. Inquest Report / U.D. Case No. If any

12. FIR Contents (Attach separate sheets, if required) : The original written complaint of the complainant which is treated as FIR is enclosed herewith.

13. Action Taken : Since the above report reveals commission of offence(s) as mentioned at item No. 2., Registered the case and took up the investigation / directed SI Bikash Kisku of CP S. S. P. to take up investigation / refused investigation / transferred to P.S. on point of jurisdiction. FIR read over to the Complainant / Informant, admitted to be correctly recorded and a copy given to the Complainant / informant free of cost.

As noted in Complaint
14. Signature / Thumb impression of the Complainant / Informant

17/09/25
Signature of the Officer-in-Charge, Police Station
Name : Sannat Mitra
Inspector-in-Charge
Rank : No. Police
Cyber Crime Police Station
Police Commissionerate

15. Date & Time of despatch to the court :

Inspector-in-charge,
Columbo Police Station,
Siliguri Police Commissionerate,
Siliguri, West Bengal

Seen

(2)

Subject: Complaint Regarding Fraudulent withdrawal of ₹16,500 from SBI ATM near Don Bosco More, Siliguri.

Respected Sir,

I, Kavishk Agarwal, resident of Tyotinagar, would like to bring to your notice a case of financial fraud that occurred with my father, Vijay Kumar Agarwal on 15/02/2025 at around 9:00 am at the SBI ATM near Don Bosco more Siliguri.

My father had gone to withdraw money from the mentioned ATM, where he successfully withdrew ₹5000 using his ATM card. However, after this transaction, his card got stuck inside the machine and was not coming out. On the right side of the ATM wall, a help line number was displayed, which my father called for assistance. The person on the call instructed him to press cancel button five times, but the card remained stuck. He then asked my father to enter his pin three times and press enter, yet the card did not eject.

The caller was contacted at 9546119637, assured my father that he would visit the ATM by 11:00 AM to retrieve the card and hand it over to the nearby shop that my father is familiar with. Trusting this information, my father left the ATM. However, later, while sitting at home, he received a message stating that ₹16,500 had been withdrawn from his account. Upon returning to the ATM, we found that the card was missing, and the money had already been fraudulently withdrawn.

Following this, we attempted to contact the same number multiple times, but the person has not been receiving any calls. Soon after the withdrawal, his number has become completely unreachable, and it appears that he deliberately disabled his network. Based on these suspicious activities, we strongly suspect that the person behind this number is responsible for the fraud.

Following this, we immediately contacted a police van from Bhaktinagar Police station, upon their arrival, the officer advised us to approach the SPI branch and request CCTV footage. However at SPI branch, we were informed that the CCTV footage would only be provided upon an official request from the Cyber Crime Police station.

Therefore, I kindly request you to take immediate action in investigating this fraudulent activity, request the CCTV footage from the SPI Branch, and take necessary steps to trace the person responsible. I am attaching copies of relevant documents, including my father's bank transaction details, for your reference.

I sincerely hope that appropriate action will be taken at the earliest. Kindly acknowledge the receipt of this complaint and let us know about the next steps.

Thanking you,
Yours sincerely,
Karan Agarwal
9091375552
Jyotiagar, Siliguri

Received on 17/02/25 at 19:15 Pm - Vide
Cyber Crime PS GDE NO - 194/25 Dtd. 17/02/25 &
Registered Cyber Crime PS Case NO - 24/25 Dtd.
17/02/25 U/S 316(2)/318(2) of BNS. This Case
endorsed to SI Bilkash Mishra for
its investigation.
Bank - Bank of Baroda
Card Number - 4029 8511 3317 6474
Account number - 29980100006002

17/02/25
In-Charge
Cyber Crime Police Station
Siliguri Police Commissionerate