

FIRST INFORMATION REPORT

(Under Section 154 Cr. P.C.)

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1. Dist. Siliguri P.C. P.S. Cyber Crime Year 2024 FIR No. 64/2024 Date 25/06/2024

2. i) Act IPC Sections 419/420/120B ii) Act _____ Sections _____

(iii) Act _____ Sections _____ (iv) Others Acts & Sections _____

3. (a) Occurrence of Offence : Day Since Date From 17/06/2024 Date To 22/06/2024
Time Period _____ Time From _____ Time To _____

(b) Information received at P.S. Date 25/06/24 Time at 15:55 pm

(c) General Diary Reference : Entry No(s) 322 Time at 15:55 pm

4. Type of Information : Written Written / Oral

5. Place of Occurrence : (a) Direction and Distance from P.S. _____ Beat No. _____
(b) Address Cyber Space

(c) In case outside limit of this Police Station, then the Name of the P.S. _____ District _____

6. Complainant / Informant :

(a) Name Surabhi Pradhan

(b) Father's / Husband's Name Sunder Lal Pradhan

(c) Date / Year of Birth 19/10/1992 (d) Nationality Indian

(e) Passport No. _____ Date of Issue : _____ Place of Issue _____

(f) Occupation Private Job

(g) Address Merry View Residency, Lower Bhamu Nagar, PC-Bhalk

7. Details of known / suspected / unknown accused with full particulars tinagar, Jalpaiguri.

(Attach separate sheet, if necessary) :
Unknown person having mobile No - 75 25 99 1194, 629 08 65907
10.B.A.C No - 156301000008891, IFSC - 20BA0001776, 10.B.A.C No - 11
4301000008818, IFSC - 10BA0001776 & others.

8. Reasons for delay in reporting by the Complainant / Information _____

9. Particulars of properties stolen / involved (Attach separate sheet, if necessary) :
Rs. 8,15,600/-

10. Total value of properties stolen / involved Rs. 8,15,600/-

11. Inquest Report / U.D. Case No., if any _____

12. FIR Contents (Attach separate sheets, if required) : The original written complaint of

the complainant which is treated as FIR is enclosed herewith.

13. Action taken : Since the above report reveals commission of offence(s) as mentioned at item No. 2., registered the case and took-

up the investigation / directed myself to take up

investigation / refused investigation / transferred to P.S. _____ on point of

jurisdiction. FIR read over to the Complainant/ Informant, admitted to be correctly recorded and a copy given to the Complainant /

Informant free of cost.

14. Signature / Thumb impression As noted in Complaint Signature of the Officer-in-Charge, Police Station 517 Apam Shil

Name : _____ Inspector-in-Charge

Rank : No. _____ Cyber Crime Police Station
Siliguri Police Commissionerate

15. Date & Time of despatch to the court :
On 26/06/2024 at 10:10 pm

To
The Inspector in charge
Cyber Crime PS
Siliguri Police Commissionerate

Date :- 25/06/2024

Seen

~~ADP~~
25/06/24
Inspector in Charge
Cyber Crime Police Station
Siliguri Police Commissionerate

SUB : Report of Online Fraud of Total Amount 8,15,600 Rupees.

Respected Sir,

I Surabhi Pradhan, D/o Sunder Lal Pradhan resident of Bharu Nagar, Siliguri and would like to report an incident of online fraud that I have recently experienced.

In the company name Mio Amore, I had put up an enquiry online (miomoshop.in) where my details were taken after which one of the representative named Ramashish Pandey (cont 7585991194) came in contact with me.

Our conversation started on May 25th, where a total investment plan of 10 Lakhs was well explained along with necessary agreement to find rent premises and to submit ID proofs and fill the registration form.

Another person named Abhishek Mondal came into picture (cont 6290865907) who represented us as a senior manager to Ramashish Pandey.

So, my first step here was to submit my ID proof, address and fill the registration form. When the rent premises was confirmed by me, it was ^{when} they sent me an official email which stated the confirmation of my application to go ahead with the franchise business.

My first payment to them was on 17th June for 25000 rupees which was sent to their

My initial call with Ramashish Pandey was through normal calls, but slowly I did not notice much but my calls were limited to only whatsapp call. He dedicated did the explanation correctly and mentioned about the payments to be done step by step.

Seen
by
Inspector In-Charge
Cyber Crime Police Station
Iquri Police Commr. State

Due to UPI limit, and receiving money from my transaction which was made via Net Banking (IMPS) and Phone pay. So my following payments are made as follows

- 1) Registration fees [10,000 rs + 15,600 rs] on 17 June
- 2) Security deposit total of 1,75,000rs, where first 1,00,000 rs was paid on 18th June and remaining 75,000 rs was paid on 19th June
- 3) Franchise fee total payment of 2,00,000, where twice 50,000rs was paid via phone pay (UPI) and remaining 1,00,000 rs was paid via Net banking on the same day, 20th June.
- 4) Next day i.e. 21st June total payment of 3,50,000 rs was made for interior designing and upon their guidance they made me pay 2,00,000 rs and remaining 1,50,000 via NB (IMPS).
- 5) lastly on 22nd June the agreement fees of 65,000 rs was paid.

There was a bank account used, they only took registration fees in the first account, but remaining was taken on the second account. [End doc's]

90% of the payment was settled already, but they didnot support on sending their respective teams but kept on assuring that will be settled.

Soon after the franchise payment they mentioned on sending over the team but manipulated us that it will surely done after the payment of interior fes. Also to say the same had been confirmed over the email. [End doc's]

It was end of the week already and had mentioned its weekend sending team is not possible and it would be done by Monday (i.e. 24 June), but before that to clear the agreement fees since without which paper will not be settled.

On Monday i.e. on 24th June, I waited for the person to contact me on the teams arrival but he was again unsure and told let him speak to his team and contact back. In spite of getting him time to get back to me, there was a call stating that I have to clear my last dues of 1,50,000 rs which was for product purchase.

I clearly denied on the last payment since they did not do my paper work nor set up my premises and now they are talking about the product purchase. Upon my denial they came up with a new investment of 2,65,000 rs as a part of letter of intent, which was never a part of our terms or conditions before.

After a huge argument we then decided to drop the plan and requested for a full refund, for which they told it would be done within 48 hours.

I knew mistakes had been already made and I have been ~~for~~ fooled, then I contacted the helpline / customer care, just to find out the procedure I went through was incorrect and I have been scammed.

As a result of this scam I have suffered financial loss and emotional distress and I have already addressed this issue online to National Cyber Crime reporting portal where my Acknowledgement No. 33206240011385

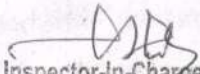
Seen
 Inspector
 Cyber Crime Cell Station
 Suri Police Commissionerate

I kindly request your assistance in investigating this matter further. Enclosed are the ² bank details, copies of emails and letters, invoices which they provided along with my bank statement

I am available at 7259647668 to provide any additional information and I appreciate your prompt attention and urgent action to this matter for which I shall remain forever obliged.

Yours faithfully
Surabhi Pradhan
D/o Sunder Lal Pradhan
Merry View Residency, Lower
Bhanu Nagar, Siliguri
7259647668.

Received on 25/06/24 at 15:55 pm
Vide Cyber Crime PS RDE No- 322 Dtd.
25/06/24 of registered cyber Crime PS.
Case No- 64/24 Dtd- 25/06/24 U/S-414/420/
120 B IPC and myself took up
it investigation.


Inspector-In-Charge
Cyber Crime Police Station
Siliguri Police Commissionerate