

FIRST INFORMATION REPORT
(Under Section 154 Cr. P.C.)

567



1. Dist. Matigara P.S. Matigara Year 2023 FIR No. 913/23 Date 08.11.2023
i) Act IPC Sections 379/511/427 ii) Act Sections
Sections iv) Others Acts & Sections

3. (a) Occurrence of offence : Day Date From 07.11.2023 Date To 07.11.2023
Time Period Time From Time To 02.30 hrs
(b) Information received at P.S. Date 08.11.23 Time 17.25 hrs
(c) General Diary Reference : Entry No (s) 416 Time 17.25 hrs

4. Type of Information Written Written / Oral

5. Place of Occurrence : (a) Direction and Distance from P.S. Beat No
(b) Address Shantipur, Kadamtala, Shermandis
PS- Matigara Dist- Darjeeling
(c) In case outside limit of this Police Station. then the N/A
Name of the P.S. District

6. Complainant / Informant : Debabrata Brahma
(a) Name
(b) Father's / Husband's Name Lt Satya Ranjan Brahma
(c) Date / Year of Birth (d) Nationality Indian
(e) Passport No. Date of Issue : Place of Issue
(f) Occupation
(g) Address Virekonanda Pally, Durga Mandis PO-Kadamtala PS-Matigara Dist-Darjeeling

7. Details of known / suspected / unknown accused with full particulars
(Attach separate sheet, if necessary) :
Unknown

8. Reasons for delay in reporting by the Complainant / Information
1

9. Particulars of properties stolen / involved (Attach separate sheet, if necessary) :
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10. Total value of properties stolen / involved

11. Inquest Report / U.D. Case No. If any

12. FIR Contents (Attach separate sheets, if required) : The Original Written Complaint which is treated as FIR in enclosed/reproduced Over Leaf.

13. Action Taken : Since the above report reveals commission of offence(s) as mentioned at item No. 2; Registered the case and took up the investigation / directed AST Pema Dorjee Sherpa Officer-in-Charge to take up investigation / refused investigation / transferred to P.S. Matigara Police Station on point of jurisdiction. FIR read over to the Complaint / Informant, admitted to be correctly recorded and a copy given to the Complainant / informant free of cost. Siliguri Police Commissionerate

14. Signature / Thumb impression Noted in Original Complaint Officer-in-Charge
of the Complainant / Informant SAMEER DEBATA Signature of the Officer-in-Charge, Police Station
Siliguri Police Commissionerate

15. Date & Time of despatch to the court : 09.11.23 at 11.00 hrs Rank : No. INSPECTOR OF POLICE



Financial Software & Systems (P) Ltd
Unit No.1, First Floor, Kalpataru Prime IT Park, Plot No. D-3, Road No.16,
Wagle Industrial Estate MIDC, Thane (W) 400 604, India
Tel +91 22 4241 5000, Fax +91 22 2158 3851

November 8, 2023

To

Inspector of Police
Matigara Police Station,
Matigara, Siliguri

Sub: Submission of Complaint for attempting to commit theft by break open the State Bank of India's ATM terminal (ATM ID: T1NF004789165) situated at Vill Shanti Pur, Opp. Power House, Post Kadam Tala, Darjeeling (Dist), Shib Mandir-734011.

Respected Sir/Madam,

We, M/s Financial Software and Systems Private Limited, a company incorporated under the Companies Act, 1956, and having its registered office at No, 42, 3rd Main Road, Ground Floor, Saradha Apartment, Gandhi Nagar, Adyar, Chennai-600020, represented by Mr. Debabrata Bramha and inform as herein under:

1. Our Company is a leading global payment systems company, offering business value in the areas of electronic payment, financial transactions, processing solutions and services. We have earned the status of being a payment systems leader through a combination of a well-established portfolio of technology solutions and state-of-the-art infrastructure and have garnered over 30 years of experience in the payment's domain. As part of our core business, we undertake end-to-end deployment of ATMs and ACRs and Managed Services pursuant to which we holistically manage the ATM activities ranging from site selection, asset deployment to managing the day-to-day ATM operations post set up of several nationalized and private sector banks all over the country.



Received on 08.11.23 at 17.25 hrs vide
MTO PS GDF NO-416 Dt-08.11.23. On the
Stated MTO PS case no- 918/23 Dt-08.11.23
U/S- 379/511/427 IPC, entrusted to AS? Rama
Dorjee Sherpa for its investigation.

Registered office: No.42, Ground Floor, Saradha Apartments, 3rd Main Road, Gandhi Nagar, Adyar, Chennai - 600 020

Officer-in-Charge
Matigara Police Station
Siliguri Police Commissionerate



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2. Thus, we have entered into various agreements with various nationalized and private banks to install and manage their ATMs across the country through various subcontractors/vendors.
3. In the regular course of business, we have entered into an agreement with State Bank of India ("Bank") for managing their ATMs including cash management services at various places including Siliguri. As per the terms and conditions of the Agreement executed between FSS and the Bank, FSS will be liable to the Bank in case of any cash shortage in the ATM and any damage to the ATM as FSS is providing ATM managed services to the Bank.
4. On 07.11.2023 at 2.30 AM (approx) unknown person(s) entered into the State Bank of India's ATM having ATM ID: T1NF004789165, situated at Vill Shanti Pur, Opp. Power House, Post Kadam Tala, Darjeeling (Dist), Shib Mandir-734011, with a pre-planned intention, to steal the cash in the ATM by breaking open the ATM, using a gas cutter. As a consequence, the ATM has been fully damaged and cash laden in the ATM amounting to **Rs.1,67,300/- (Rupees One Lakh Sixty Seven Thousand Three Hundred only)** has been burnt. There were total cash amounting **Rs.9,18,200/- (Rupees Nine Lakhs Eighteen Thousand and Two Hundred only)** comprising Rs. 200 (1246) & Rs 500 (1338) notes in the ATM when the accused tried to break open the ATM by using gas cutter. Rs. 1,67,300/- comprising Rs 500 notes counting to 200 have been burnt because of this theft attempt and **remaining Rs.7,50,900/-** is found in order. The accused has clearly attempted to take cash from the ATM by breaking the ATM with a dishonest intention to steal cash in the ATM.
5. Therefore, we request you to take urgent action against the accused who damaged the ATM and tried to take cash from the ATM unlawfully with pre planned intention.

Yours Truly

For Financial Software & Systems Private Limited.

Debasmita Bhattacharya

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