

FIRST INFORMATION REPORT
(Under Section 154 Cr. P.C.)

2953

1. Dist SPC P.S. Cyber Gunje Year 2023 FIR No. 03/23 Date 12/01/2023

2. i) Act IPC Sections 379/420 ii) Act Sections
(iii) Act Sections (iv) Others Acts & Sections

3. (a) Occurrence of Offence : Day Saturday Date From On 05/11/2022 Date To
Time Period Time From Time To

(b) Information received at P.S. Date 12/01/2023 Time 15:35 Pm
(c) General Diary Reference : Entry No(s) 134 Time 15:35 Pm

4. Type of Information : Written Written / Oral
5. Place of Occurrence : (a) Direction and Distance from P.S. Beat No.

(b) Address Cyber Space
(c) In case outside limit of this Police Station, then the
Name of the P.S. District

6. Complainant / Informant :
(a) Name Smt. Kamala Saha
(b) Father's / Husband's Name Sougata Saha
(c) Date / Year of Birth (d) Nationality Indian
(e) Passport No. Date of Issue Place of Issue
(f) Occupation House Wife
(g) Address Rabindra Nagar, PO-Rabindra Sarani PS-Siliguri Durgaching

7. Details of known / suspected / unknown accused with full particulars
(Attach separate sheet, if necessary) :
Unknown person

8. Reasons for delay in reporting by the Complainant / Information

9. Particulars of properties stolen / involved (Attach separate sheet, if necessary) :
Rs. 80,380.46/-

10. Total value of properties stolen / involved Rs. 80,380.46/-

11. Inquest Report / U.D. Case No., if any

12. FIR Contents (Attach separate sheets, if required) : The original written complaint of the complainant which is treated as FIR is enclosed herewith.

13. Action taken : Since the above report reveals commission of offence(s) as mentioned at item No. 2., registered the case and took up the investigation / directed SI Tapan Shil of C.P.S. SPC to take up investigation / refused investigation / transferred to P.S. on point of jurisdiction. FIR read over to the Complaint/ Informant, admitted to be correctly recorded and a copy given to the Complainant / Informant free of cost.

14. Signature / Thumb impression of the Complainant / Informant
As noted in complaint
Signature of the Officer-in-Charge, Police Station

15. Date & Time of despatch to the court :
13/01/22 at 10:00 hr
Name : Debdatta Banerjee
Rank : Nilguri Police Commissionerate

R- 19577/ (V) 10 12/12/22

To
The Commissioner of Police
Siliguri Police Commissionerate
Dist. Darjeeling

Date : 10.12.2022

Seen
10/12/22
Inspector-in-Charge
Cyber Crime Police Station
Siliguri Police Commissionerate

10/12/22

Respected Sir,

With due respect I the undersigned would like to inform you that I used to reside with my husband Sri Sougata Saha who is an employee of BSNL posted at BSNL Berhampur, West Bengal 10-12 years back and at the relevant time I had opened a savings account in my name in HDFC Bank, Berhampur Branch, being A/c No. 50100092468529 with the credit card facility bearing Credit Card No. 4353760006256493.

I would like to further inform you that subsequently my husband has transferred at Siliguri BSNL Office and we shifted from there and started to live at Rabindra Nagar, P.O. Rabindra Sarani, P.S. Siliguri, Dist. Darjeeling on and from the month of February, 2022.

I would like to further inform you that after the said transfer as stated aforesaid, I continued to avail the said bank account service including ATM Card & Credit Card service within the jurisdiction of Siliguri and I have been continuing to maintain the said savings account as usual and I started to make my necessary bank transaction out of the said savings bank account through the S.F. Road branch of the said bank at Siliguri as the said branch is nearest to my husband's office.

I would like to further inform you that the said credit card account number was attached with the mobile number of my husband. On 05.11.2022 my husband received two different messages in his mobile device (being mobile no. 9475260644) regarding two transactions / credit through Paytm of a sum of Rs. 40,698.98/- and Rs. 39,681.48/- respectively. After receiving the said messages as stated above and without making any delay I made the complaint through online as because it was Saturday and the branch manager was not available but I contacted with the officials of HDFC Bank Ltd., S.F. Road Branch and informed accordingly and on the very inception the concerned officer assured me to take care of my complaint and on the opening day i.e. on 07.11.2022 (Monday) the branch manager suggested me to fill up a prescribed form under the heading "Card Holder Dispute Form" and as per his guidance I filled up the same and lodged the said complaint on 07.11.2022 and apart from that soon after the said message, I lodged a written complaint to the Inspector

R-II/04/CPS
Dt. 03/01/23

Memo No. 11344/SFCA/13/12/22

etc cyber PS / ACP DD
n/a in

Kamala Saha

in Charge, Cyber Crime Police Station Siliguri on 05.11.2022 being Cyber Crime PS SPC GDE No. 66/2022, Dated 05.11.2022.

I would like to further inform you that on several occasions I visited the said branch and its branch manager but it is very surprising to me that said branch manager has started to ignore me and sometime he refused to talk with me and some time he misbehaved with me and I strongly believed and there is reasonable ground to believe that there is a deep rooted conspiracy amongst the said branch manager, his officials and the officials of the credit card department of the said bank to shyphone and misappropriate my hard earn money for their ulterior motive and illegal gain.

I would like to further inform you that inspite of my complaint to the concerned police station no fruitful action has been taken till this day, hence this complaint.

Under the above circumstances I would like to request you to investigate the matter and do needful for recovering my money and also do needful for the ends of justice.

Thanking you,

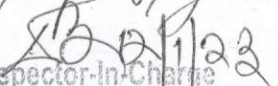
Yours faithfully

Kamala Saha

Smt. Kamala Saha

W/o. Sougata Saha,
Of Rabindra Nagar, P.O.
Rabindra Sarani, P.S.
Siliguri, Dist. Darjeeling,
Pin - 734006.
Mob : 9475260644

Received on 12/01/23 at 15:35 Pm.
Vide Cyber Crime PS GDE No-134 Dtd.
12/01/23 & registered Cyber Crime PS.
Case No- 03/23 Dtd. 12/01/23 U/S-
379/420 IPC & endorsed to SI Tapan
Shit for its investigation.


Inspector-In-Charge
Cyber Crime Police Station
Siliguri Police Commissionerate