

FIRST INFORMATION REPORT

(Under Section 154 Cr. P.C.)

2608



1 Dist: SPC PS Bhaktinagar Year 2022 FIR No. 1311/22 Date: 10/12/2022

2 (i) Act: IPC Sections 406/420/465/468/ (ii) Act: - Sections -

(iii) Act: 471/120B. (iv) Others Acts & Sections: -

3 (a) Occurrence of Offence: Day After 17/11/2022 Date To: -

Time Period: Time From Not mentioned Time To: -

(b) Information received at P.S. Date: 10/12/2022 Time: 01.35 hrs.

(c) General Diary Reference: Entry No(s): 956 Time: 01.35 hrs.

4 Type of Information: Written / Oral

5 Place of Occurrence: (a) Direction and Distance from P.S. - Beat No. -

(b) Address: Oppo Service Centre, Room No.-06, 2nd floor, City Plaza Building, opp. Payel Cinema Hall, Seroke Road, PS-Bhaktinagar.

(c) In case outside limit of this Police Station, then the Name of the P.S. - District -

6 Complainant / Informant

(a) Name: Sri Prasanna Kumar Das

(b) Father's / Husband's Name: -

(c) Date / Year of Birth: - (d) Nationality: -

(e) Passport No: - Date of Issue: - Place of Issue: -

(f) Occupation: -

(g) Address: Director, Lingdao Mobiles India Pvt. Ltd. at DEC Building, Block-A, Floor, Newtown, Rajarhat, Pin-700015G, W.B.

7 Details of known / suspected / unknown accused with full particulars

(Attach separate sheet, if necessary) ① Raju Karmakar, Service centre in-charge, city Plaza Building, Seroke Road, PS-Bhaktinagar, dist-jalpaiguri. ② SubhoPriyo Halder, ③ Sapan Adhikary.

8 Reasons for delay in reporting by the Complainant / Information: -

9 Particulars of properties stolen / involved (Attach separate sheet, if necessary): Rs. 12,90,847/- and others

10 Total value of properties stolen / involved: -

11 Inquest Report / U.D. Case No., if any: -

12 FIR Contents (Attach separate sheets, if required): The original written Complaint of the Complainant which is treated as F.I.R is

13 Action taken: Since the above report reveals commission of offence(s) as mentioned at item No. 2., registered the case and took up the investigation / directed: SI Sudip Kr. Saha to take up investigation / refused investigation / transferred to P.S. - on point of jurisdiction: FIR read over to the Complainant/ Informant, admitted to be correctly recorded and a copy given to the Complainant / Informant free of cost.

14 Signature / Thumb impression: Mtd in original Complaint. of the Complainant / Informant

Signature of the Inspector-in-Charge, Police Station: [Signature] 10/12/22

Name: Prasanna Kumar Das

Rank: No. SI of Police.

15 Date & Time of despatch to the court: -

Date: 07/12/2022

To,
The Officer In-Charge,
BHAKTINAGAR POLICE STATION
2 nd Mile, Near Check Post, Sevoke Road,
Siliguri. Pin- 734007

Sub: Complaint for committing fraud, cheating, criminal breach of trust and preparation and tampering of the documents for cheating and interpolating data of the centralized official Portal.

Ref : Authorised OPPO Service Centre, Room No. 06, 2nd Floor, City Plaza Building, Opposite Payal Cinema Hall, Sevok Road, Siliguri, West Bengal.

Sir,

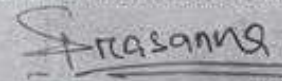
I, Mr. Prasanna Kumar Das, Aadhaar Card No.6052 9164 7003, being the Director of "Lingdao Mobiles India Pvt. Ltd."("the Company") being the "Authorised Service Center" ("the Service Center") of "Oppo Mobiles India Pvt. Ltd." (the OPPO India")in the state of West Bengal, having its registered office at DEC Building, Block-A, Floor, Newtown, Rajarhat, Pin: 7000156, West Bengal, begs to state as follows:

That "Lingdao Mobiles India Pvt. Ltd." is the "Super Distributor" of Oppo Mobiles India Pvt. Ltd. within the state of West Bengal and having its total Twenty (20) "Authorised Service Center" in various districts, has been operated through a centralized online portal called as "ICSM" Indian Customer Service Management.

That on 17th November, 2022 around 11 a.m. the technical and spare parts experts and head of operation team from OPPO India Service Center have conducted an Internal Audit located at Chandannagar, Hooghly District where the highest number of discrepancies have been found in the centralized online portal called as "ICSM" Indian Customer Service Management, based on the audit findings from Chandannagar they have informed the management about the details of the ongoing discrepancies, malpractices, misappropriation of funds and inventories that leads to a potential loss of revenue of the Company. The team suggested us to initiate a detail Enquiry

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LINGDAO MOBILES INDIA PRIVATE LIMITED



Director

LINGDAO MOBILES INDIA PRIVATE LIMITED.(FORMERLY KNOWN AS OPPO MOBILES WEST BENGAL PVT.LTD.)

Registered Office : Dongfang Electric Bldg, Plot No: AH/5, Block-A,First Floor, AA-1A, New Town, Rajarhat, PS-New Town, Kolkata-700156

CIN NO: U51909WB2015PTC206422 Phone : 03371654100 GSTIN : 19AADCH6156J1Z9

cum Investigation to determine and identify the offenders or malefactors. The Team also shared the Audit findings and other evidences that was collected from Chandannagar and Dalhousie Service Center. On the basis of the information collected by the management of the Company has decided to initiate an Internal Enquiry proceedings.

That after the malpractices found in Chandannagar service center, the management took cognizance with measures to conduct further audit in all the other service centers.

That During the ongoing audit, it has been found that there was a discrepancy of an amount of Rs. 12,90,847/- from 249 pcs of OW faulty part physically not found in the service center and 22 pcs occupied handsets not found amounting to Rs. 1,00,494/- and shortage of cash in hand amounting to Rs. 5,614/- and Good display not found amounting to Rs. 12,167/-. As a service center in-charge Mr. Raju Karmakar is responsible for all the malpractices and discrepancies in the Siliguri Service Center. Various mismatches has been found in the Call log of the ICSM portal.

That Asst. Service manager Mr. Sayan Adhikary was duly posted in the Siliguri Service Center as per the instruction of ASM Mr. Subhopriyo Halder to adjust or settle the difference of occupied stock in the ICSM portal.

That the ASM Mr. Subhopriyo Halder asked to transfer money from the service center cash several times and instructed to adjust the amount by manipulating the Portal.

That ASM namely Mr. Subhopriyo Halder is the head of operation for all the 20 service stations and other employees namely Mr. Sayan Adhikary, Mr. Raju Karmakar being the Service In Charge of Siliguri Service Center are working under the agies. They all conspired and very tactfully practicing fraud and have misappropriated hefty amount, at present the defrauded amount has been detected nearly 40 lakhs from only two service centres, respectively Chandannagar and Dalhousie and the same could be more than crores across all the Service Centers.

That the accused persons were employed to act in accordance with the prevalent system in the company but all the accused persons in collusion with each other and individually have wrongfully misappropriated huge amount of money by preparing false documents, tampering official data using credit cards, crediting amount to their own account and have siphoned off the cash, such action of all the employees is fraudulent act and the same has been done only to cause damage to the reputation of the company and for wrongful gain by them. They all entered into a criminal conspiracy and committed fraud upon the company by preparing documents and caused disappearance of evidence to cover up their fraud by tempering centralized online portal of the company and they all are liable to be prosecuted under the law and have committed an offence Under Sections the Indian Penal Code, 1860 and other relevant sections of IPC and Cr.PC as applicable.

In the aforesaid, you are requested to take appropriate legal steps to punish the real offenders in accordance with law.

For **Lingdao Mobiles India Pvt. Ltd.**

LINGDAO MOBILES INDIA PRIVATE LIMITED


Director

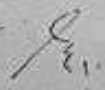
Prasanna Kumar Das,

Director

Place: Kolkata

Encl: Xerox copies of Aadhaar Card of the accused persons are attached herewith.

Received on 10/12/22 at 01:35 hrs.
vide Bhaktinagar PS G.D. No. 956
and started Bhaktinagar PS case
No. 1311/22 date 10/12/2022 u/s -
400/420/465/468/471/120 B.I.P.C.
SI Sushil Kr. Saha will investigate
the case



10/12/22

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Inspector-In-charge
Bhaktinagar Police Station
Siliguri Police Commissionerate