

FIRST INFORMATION REPORT

2344

(Under Section 154 Cr. P.C.)

1. Dist. SPC P.S. Cyber Game Year 2022 FIR No. 94/22 Date 15/5/22

2. (i) Act. IPC Sections 414/468/471 (ii) Act. Sections (iii) Act. Sections (iv) Other Acts & Sections

3. [a] Occurrence of Offence : Day Since Date From 22/09/20 Date To till date Time Period Time From Time To

[b] Information received at P.S. Date 14/05/22 Time 12:25 pm

[c] General Diary Reference : Entry No. (s) 199 Time 12:25 pm

4. Type of Information : Written Written/ Oral

5. Place of Occurrence : (a) Direction and Distance from P.S. Beat No.

[b] Address Cyber Space

[c] In case outside limit of this Police Station, then the Name of the P.S. District

6. Complainant/Informant:

[a] Name Apurba Roy

[B] Father's / Husband's Name Kiren Chandra Roy

[c] Date / Year of Birth [d] Nationality Indian

[e] Passport No. Date of Issue Place of Issue

[f] Occupation Business

[g] Address Telanipara Ps - Saludangi haf, PS - N.P. Jalpaiguri

7. Details of known / suspected / unknown accused with full particulars

(Attach separate sheet, if necessary):

Persons namely (1) Surejit Roy (mobile No - 9708345283) employee of Kaushalya AET Centre (Pollution) (2) Paritosh Saha (M No - 897238993 419832457625) proprietor of AET Centre (Tania Pollution Centre) and others.

8. Reasons for delay in reporting by the Complainant / Information

9. Particulars of properties stolen / involved (Attach separate sheet, if necessary)

10. Total value of properties stolen / involved

11. Inquest Report / U.D. Case No. If any

12. FIR Contents (Attach separate sheets, if required) The original written complaint of the complainant which is treated as FIR is enclosed therewith.

13. Action taken : Since the above report reveals commission of offence(s) as mentioned at item No.2, registered the case and took up the investigation / directed S.I. Jayan Shukla to take up investigation / refuse investigation / transferred to P.S. on point of jurisdiction. FIR read over to the Complaint/Informant, admitted to be correctly recorded and a copy given to the Complainant/Informant free of cost.

14. Signature / Thumb impression of the Complainant / Informant As noted in Complaint

Signature of the Officer-in-Charge, Police Station TBM 15/05/22

Date & Time of despatch to the court

Name Biswajit Majumdar Rank Inspector in Charge Cyber Crime Police Station

To  
The Inspector in Charge  
Cyber Crime Police Station  
S.F. Road, Beside Siliguri Police Station  
P.O. Siliguri Bazar, P.S. Siliguri,  
Dist.- Darjeeling, PIN- 734001

Date:

Sub: First Information Report (FIR)

I Sri Apurba Roy son of Sri. Kiren Chandra Roy resident of Vill – Telanipara, P.O. Sahudangi Hat, P.S. New Jalpaiguri, Dist. Jalpaiguri – 735135 would like to bring to your kind notice the following matters:

1. That since 2017 I am providing public utility service of PAN Card and two-wheeler/four-wheeler insurance through the digital seva portal of Common Service Centre (CSC) launched by the Government of India under Digital India Programme.
2. That my CSC Id through which I am providing the aforesaid services is 354217730013 and I provide two-wheeler/four-wheeler insurance of various insurance companies through the said portal.
3. That as per the government rules and regulations for the purpose of carrying out the insurance policies through the Common Service Centre (CSC) portal I need to first deposit the requisite premium online after I login to my account in the said portal using my user Id and password. After the policy is issued the details of the policies done by me is displayed in my account and the said policy details will be displayed whenever I shall login to my account using my user Id and password.
4. That as I started to provide the aforesaid service authorized persons from Bajaj Allianz General Insurance Company, HDFC General Insurance Company and Reliance General Insurance Company have come to me to encourage me to provide insurance services using their respective insurance company. One Monojit Sarkar (Mobile No. 7001310209) and one Dhrubojyoti (Mobile No. 7002190919) of Bajaj Allianz General Insurance Company came to me on several occasions to advertise about their insurance company.

That I provided the two-wheeler/four-wheeler insurance service of Bajaj Allianz General Insurance Company lastly on 22/09/2020 and after this I have not provided any two-wheeler/four-wheeler insurance service of Bajaj Allianz General Insurance Company under my CSC Id 354217730013 using my user id and password attached to my account in the Common Service Centre (CSC) portal.

6. That surprisingly on 28/4/2022 in between 7PM to 7:30PM one Subhasis Das (Mobile No. 9732021001) came to me and introduced himself before me as representative of Bajaj Allianz General Insurance Company and said that using my said CSC Id several vehicle insurance policy of Bajaj Allianz General Insurance Company has been done on credit amounting to total premium of ₹20,00,000/- [Rupees (twenty lakhs) only] to ₹21,00,000/- [Rupees (twenty-one lakhs) only].
7. That next day i.e. on 29/4/2022 said Subhasis Das supplied to me over e-mail from [Subhasis.Das01@bajajallianz.co.in](mailto:Subhasis.Das01@bajajallianz.co.in) to my e-mail id [apurba.roy164@gmail.com](mailto:apurba.roy164@gmail.com) the policy list issued on credit using my said CSC Id 354217730013 and took me and introduced me to one Partha Bhowmick (Mobile No. 9832636264) and the HOD of the Bajaj Allianz General Insurance Company branch addressed at Bajaj Allianz General Insurance

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Cyber Crime Police Station  
Siliguri Police Commission

Apurba Roy

Company Galaxy House, 4<sup>th</sup> Floor, Near PC Mittal Bus Stand, Sevoke Road, Siliguri Darjeeling – 734001 Phone No. 0353-2540712 at the said branch and they all again informed me about issuance of several vehicle insurance policy of Bajaj Allianz General Insurance Company on credit using my said CSC Id 354217730013 amounting to total ₹20,00,000/- [Rupees (twenty lakhs) only] to ₹21,00,000/- [Rupees (twenty-one lakhs) only].

8. That surprisingly at the time of my interaction with said Subhasis Das, Partha Bhowmick and the said HOD, the HOD refused to disclose his name but however later I came to know the name of the said HOD is Ajay.
9. That however I told said Subhasis Das, Partha Bhowmick and the said HOD that insurance policy through the Common Service Centre (CSC) portal can never be done on credit and when I am opening my account in the Common Service Centre (CSC) portal using my user id and password the list of policies provided to me by said Subhasis Das over e-mail is nowhere displayed when it has to be mandatorily displayed if done by me as per the government rules and regulations for the purpose of carrying out the insurance policies through the Common Service Centre (CSC) portal.
10. That at this said Subhasis Das, Partha Bhowmick and the said HOD told me that the policies issued on credit is done by some unknown person/miscreants using my user Id and password illegally which needs to be found out and they need to recover the said ₹20,00,000/- [Rupees (twenty lakhs) only] to ₹21,00,000/- [Rupees (twenty-one lakhs) only] and in this regard they require my assistance.
11. That on 04/5/2022 I visited two customers of Bajaj Allianz General Insurance Company whose policy in issued on credit illegally using my said CSC Id 354217730013 namely 1) Baba Subba (Mobile No. 7908428681) policy No. OG-22-4819-1806-00000249 and 2) Prabin Lama (Mobile No. 9749388571) both addressed at Farabari, Nepali Busty, Kamavita, Dist. Jalpaiguri – 735135 and from them I came to learn that said Baba Subba did the insurance policy from Kaushalaya A.E.T. Center (pollution center) and said Prabin Lama did his insurance policy from Tania A.E.T. Center (pollution center) and both the centers are addressed at Eastern Bypass, near Ashighar More, Dist. Jalpaiguri which centers are absolutely strangers to me.
12. That on enquiry I came to learn that one Surojit Roy (Mobile No. 9708345283) is the employee of Kaushalaya A.E.T. Center (pollution center) and one Poritosh Saha (Mobile No. 8972383934/9832457625) is the proprietor of Tania A.E.T. Center (pollution center).
13. That the policies as per list provided to me by said Subhasis Das over e-mail from [Subhasis.Das01@bajajallianz.co.in](mailto:Subhasis.Das01@bajajallianz.co.in) to my e-mail id [apurba.roy164@gmail.com](mailto:apurba.roy164@gmail.com) issued on credit by the Bajaj Allianz General Insurance Company is not done by me but by some unknown person/miscreants using my user Id and password illegally through the Common Service Centre (CSC) portal.
14. That said Kaushalaya A.E.T. Center (pollution center) and Tania A.E.T. Center (pollution center) and other unknown persons without my permission has dishonestly and fraudulently accessed or secured access to my computer, computer system or computer network; downloaded, copied or extracted data, computer data base or information from my computer, computer system or computer network; charged the services availed of by a person from them to my account by tampering with or manipulating my computer, computer system, or computer network; stole, concealed, destroyed or altered or caused

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any person to steal, conceal, destroy or alter listing of programme, computer commands, design and layout and programme analysis of my computer resource in any form with an intention to cause damage to me.

15. That said Kaushalaya A.E.T. Center (pollution center) and Tania A.E.T. Center (pollution center) and other unknown persons fraudulently and dishonestly used my user id and password attached to my account in the Common Service Centre (CSC) portal for the purpose of carrying out the said insurance policies on credit under my said CSC Id 354217730013 illegally.
16. That said Kaushalaya A.E.T. Center (pollution center) and Tania A.E.T. Center (pollution center) and other unknown persons by means of any communication device or computer resource cheated by personation by fraudulently and dishonestly using my user id and password attached to my account in the Common Service Centre (CSC) portal by illegally carrying out the said insurance policies on credit under my said CSC Id 354217730013.
17. That said Kaushalaya A.E.T. Center (pollution center) and Tania A.E.T. Center (pollution center) and other unknown persons dishonestly cheated and induced several persons including said Babba Subba and Prabin Lama to pay insurance premium by fraudulently and dishonestly using my user id and password attached to my account in the Common Service Centre (CSC) portal by illegally carrying out the said insurance policies on credit under my said CSC Id 354217730013.
18. That said Kaushalaya A.E.T. Center (pollution center) and Tania A.E.T. Center (pollution center) and other unknown persons has willfully for their illegal gain has theft my user id and password attached to my account in the Common Service Centre (CSC) portal and committed offence to my computer, computer programme, computer system or computer network in order to illegally carry out the said insurance policies on credit under my said CSC Id 354217730013 to ensure their illegal gain and wrongful loss to me and accordingly at present I am suffering from great pain, agony and insecurity.
19. That on 03/5/2022 I have informed the fact of theft my user id and password attached to my account in the Common Service Centre (CSC) portal to the Bajaj Allianz General Insurance Company over e-mail to its e-mail id [Bagichelp@bajajallianz.co.in](mailto:Bagichelp@bajajallianz.co.in) from my e-mail id [apurba.roy164@gmail.com](mailto:apurba.roy164@gmail.com) and in this regard Bajaj Allianz General Insurance Company assured me to provide assistance to me.

In such a situation I request you to look into the matter and to take serious appropriate action against said said Kaushalaya A.E.T. Center (pollution center) and Tania A.E.T. Center (pollution center) both addressed at Eastern Bypass, near Ashighar More, Dist. Jalpaiguri and other unknown persons involved in the aforesaid offence.

Thanking you,

Yours faithfully

*Apurba Roy*

Sri Apurba Roy son of Sri. Kiren Chandra Roy resident of Vill - Telanipara, P.O. Sahudangi Hat, P.S. New Jalpaiguri, Dist. Jalpaiguri - 735135 (Mobile No. 6294946108)

*Received on 15/5/22 at 12:25 pm  
Vide Cyber Crime PS CDE No-199 Dtd.  
15/5/22 & registered Cyber Crime PS  
Cm No-94/22 Dtd-15/5/22 CK-419/*

*468/471 PPC and enclosed to SE Tapan  
Shri for info in case...*