

FIRST INFORMATION REPORT

(Under Section 154 Cr.P.C.) 173 of BNSS.

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1. Dist. Darjeeling P.S. Matigara Year 2026 FIR No. 97/26 Date 21/02/2026

2. i) Act. BNS Sections 124(2)/115(2) ii) Act. Sections  
iii) Act. Sections iv) Others Acts & Sections

3. (a) Occurrence of offence : Day Date From 20/02/2026 Date To  
Time Period Time From between 11:55 Hrs Time To 12:10 Hrs

(b) Information received at P.S. Date 21/02/2026 Time 20:05 Hrs  
(c) General Diary Reference : Entry No (s) 1237 Time 20:05 Hrs

4. Type of Information written Written / Oral

5. Place of Occurrence : (a) Direction and Distance from P.S. Beat No.  
(b) Address Upvan Apartment, Uttarakayan Township, P.S. Matigara, Dist- Darjeeling.

(c) In case outside limit of this Police Station, then the Name of the P.S. District

6. Complainant / Informant :  
(a) Name Biplab Bhattachai  
(b) Father's / Husband's Name  
(c) Date / Year of Birth (d) Nationality  
(e) Passport No. Date of Issue : Place of Issue  
(f) Occupation Medical Admin.  
(g) Address Manipal Hospital Siliguri, Pvt Ltd.

7. Details of known / suspected / unknown accused with full particulars  
(Attach separate sheet, if necessary) :  
1) Nirmal Dewan

8. Reasons for delay in reporting by the Complainant / Information

9. Particulars of properties stolen / involved (Attach separate sheet, if necessary) :

10. Total value of properties stolen / involved

11. Inquest Report / U.D. Case No. If any

12. FIR Contents (Attach separate sheets, if required) : Original written complain which is treated as FIR is enclosed herewith

13. Action Taken : Since the above report reveals commission of offence(s) as mentioned at item No. 2, registered the case and took up the investigation / directed AST Pijush Sarker of Uttarakayan Matigara Police Station to take up investigation / refused investigation / transferred to P.S. Matigara Police Station on point of jurisdiction. FIR read over to the Complaint / Informant, admitted to be correctly recorded Matigara Police Station and given to the Complainant / informant free of cost.

rs.  
2/26  
re  
26

Noted in written complain

14. Signature / Thumb Impression of the Complainant / Informant

Signature of the Officer in Charge of Police Station  
Name : ARINDAM BHATTACHAI  
Rank : No. INSPE  
Matigara Police Station  
Singuri P.S. / s.p.c.

15. Date & Time of despatch to the court :



To  
The Officer-in-Charge  
Uttarayan Township  
Siliguri  
West Bengal

Date: 21.02.2026

**Subject: Registering a Complaint for assaulting Hospital staffs on duty leading to injury of nurse and obstruction of emergency medical service for retrieving a critical patient on 20.02.2026**

Respected Sir,

We would like to hereby lodge a complaint regarding a grave incident that occurred on 20 February 2026 between 11:55 AM and 12:10 PM at Upwan Apartment, Uttarayan Township, Siliguri.

On the said date around 11:30 am, hospital received an emergency call from our staff member, Ms. Anita Shah, informing her father was critically ill and required immediate ambulance support. Accordingly, our ambulance was dispatched immediately to Upwan Apartment, Uttarayan Township, Siliguri.

The ambulance staff includes a Staff Nurse - Ms. Anita Kharga, Emergency Technician - MD. Kadir, Housekeeping Staff - Mr. Nirmal Roy and Ambulance Driver - Bhaskar Sahani rushed towards the address for pickup of critical patient.

Upon reaching the apartment parking area around 11:55 am, while the ambulance was positioning itself for emergency access, the car owner of a vehicle parked in the area, identified to us as Col. Bimal Dewan, approached the ambulance in an aggressive and hostile manner.

He forcibly asked the ambulance driver to step down from the vehicle and physically assaulted him without any provocation. He accused the driver of rash driving, demanded to see his driving license, and forcibly took possession of the ambulance logbook. It is pertinent to mention that all the staff were not allowed to attend the patient rather and they were busy trying to save the staff from the assaults.

When our staff attempted to explain that it was a medical emergency, the accused continued his aggressive behavior. He struck the mobile phone of our housekeeping staff with the ambulance logbook while he tried to call for help, causing it to fall to the ground. The staffs were surrounded by approximately 4-5 family members/associates of the accused and were busy assaulting and abusing the staffs.

On duty staff nurse Ms. Anita Kharga attempted to explain the urgency of the situation and communicated in Nepali to make them understand the medical emergency as the Col. Bimal Dewan was also a Nepali. However, she was also assaulted by him which resulted in an injury on her hand. She has undergone medical examination and her medical certificate is enclosed herewith for your reference.

Manipal Hospital Siliguri  
Meghnad Saha Sarani, Pradhan Nagar, Siliguri 734 003, West Bengal  
P +91 353 2518667

Manipal Hospitals Bengal Private Limited  
(Formerly known as North Bengal Clinic Private Limited)  
CIN: U85110WB1993PTC060388  
Regd. Off. 127, Mukundapur, E.M. Bypass, Kolkata 700 099, West Bengal, India  
P +91 353 2518667 E info@manipalhospitals.com www.manipalhospitals.com

Received on 21/02/2026, at 20:05 hrs.  
vide MTU P.S. GDE No. - 1237. Over this  
started MTU P.S. case No. - 97/26, dt- 21/02/26  
U/S - 126(2) / 115(2) of BNS. ASI Pijush  
Sarkar of Uttarayan OP will investigate  
the case.

21.02.26  
Inspector-in-Charge  
Matigara Police Station  
Siliguri Police Commissioner's Office



Despite repeated explanations regarding the critical condition of the patient, the accused persons and his teams continued to obstruct and assault our staff members, thereby causing a huge delay in attending the emergency and very critical care patient.

Meanwhile, inspite of the assault, our team ignoring them rushed up to retrieve the patient. The patient was in a very critical condition, was unconscious and gasping. The team, ignoring the mob, shifted the patient to the ambulance, where immediate intubation and CPR were performed. The patient was then rushed to Manipal Hospital, Siliguri for emergency treatment.

Unfortunately, despite immediate and best possible medical intervention, the patient could not be revived and expired.

This incident by the accused and his team led to delays in attending and reviving a patient in an extremely critical time, where every minute is precious to the medical team.

We would request you take necessary action for i) Physical assault on healthcare personnel on duty ii) male person and a lady nurse injured while on emergency duty iii) Obstructing of emergency medical services which delayed attending the patient leading to the patient death.

Instead of being apologetic to the hospital and their staff, it is surprising that the Upawan Management Committee, Uttarayan, immediately emailed at 2:29 pm dated 20/02/26, at Info.manipal. Copy of the email enclosed.

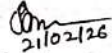
We request you to register a Complaint against the accused person who identified as Col. Bimal Dewan and other involved individuals and take necessary action.

Thanking you.  
Yours Sincerely,



Wg Cdr (Dr.) Biplab Bhattacharai (Retd.)  
Medical Admin  
Manipal Hospital Siliguri  
Manipal Hospitals Bengal Private Limited

Received on 21.02.2026 at 17:15 hrs vide  
Uttarayan OP GDE No. 377 and forwarded the  
original complaint to T/C Matigara PS to regis-  
-ter an F.I.R and arrange for its investigation.

  
21/02/26  
Officer In-charge  
Uttarayan Police Outpost

Enclosure: Medical Certificate of Ms. Anita Kharga

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