

FIRST INFORMATION REPORT  
(Under Section 154 Cr. P.C.)

1. Dist. Soo P.S. Cyber Crime Year 2025 FIR No. 113/25 Date 16/10/2025  
 2. i) Act. BNS Sections 319(2)/318(4)/w Sec 43/66/66C/66D IT Act  
 iii) Act. Sections iv) Others Acts & Sections  
 3. (a) Occurrence of offence : Day Date From 29/09/2025 Date To 09/10/2025  
 Time Period Time From Time To  
 (b) Information received at P.S. Date 16/10/2025 Time 15:15 hrs  
 (c) General Diary Reference : Entry No (s) 179 Time 15:15 hrs  
 4. Type of Information ☒ Written ☐ Oral  
 5. Place of Occurrence : (a) Direction and Distance from P.S. Beat No.  
 (b) Address Cyber Space

(c) In case outside limit of this Police Station, then the

Name of the P.S. District

6. Complainant / Informant :

(a) Name Mr. Atul Tuli  
 (b) Father's / Husband's Name S/o Vinod Kumar Tuli  
 (c) Date / Year of Birth 37 years (d) Nationality Indian  
 (e) Passport No. Date of Issue Place of Issue  
 (f) Occupation Private Job (Manages Finance of his TGonline Pvt.Ltd.)  
 (g) Address Flat No. 17, Sanskriti Apartment, Salugra, PS Bhaktinagar  
 7. Details of known / suspected / unknown accused with full particulars unknown  
 (Attach separate sheet, if necessary) :

8. Reasons for delay in reporting by the Complainant / Information

9. Particulars of properties stolen / involved (Attach separate sheet, if necessary)

Rs. 7,97,147/- (Seven lakhs ninety seven thousand one hundred forty seven only)  
Rs. 7,97,147/-

10. Total value of properties stolen / involved

11. Inquest Report / U.D. Case No. if any

12. FIR Comments (Attach separate sheets, if required) :

The original written Complaint of the Complainant which is treated as FIR is enclosed.

13. Action Taken : Since the above report reveals commission of offence(s) as mentioned at item No. 2, Registered the case and took up the investigation / directed Inspr. Tapan Shil to take up investigation / refused investigation / transferred to P.S. on point of jurisdiction. FIR read over to the Complainant / Informant, admitted to be correctly recorded and a copy given to the Complainant / informant free of cost.

14. Signature / Thumb Impression of the Complainant / Informant

On 16/10/2025  
 15. Date & Time of despatch to the court

Signature of the Officer in-Charge, Police Station

Name SAMRAT MITRARank 1st Cyber Crime PS

Inspector in-Charge

Cyber Crime Police Station

Siliguri Police Commissionerate

To  
The Officer-in-Charge  
Cyber Crime Police Station,  
S.F. Road, beside Siliguri Police Station  
PO - Siliguri Bazar, PS - Siliguri  
Dist. - Darjeeling, Pin - 734001

Seen  
16/10/2025  
Inspector-in-Charge Date:  
Cyber Crime Police Station  
Siliguri Police Station

Subject: Written Complaint regarding fraudulent flight ticket bookings

Respected Sir,

I, Mr. Atul Tuli, son of Mr. Vinod Kumar Tuli authorised Signatory of Air IQ Online Pvt. Ltd., a private limited company, incorporated under the provisions of The Companies Act 2013, having its registered office at Asmi Square, 2nd Floor, 2nd Mile, Post Office - Sevoke Road, Police Station - Bhaktinagar, District - Jalpaiguri, Pin - 734001, West Bengal am writing to lodge a formal complaint regarding a cyber-fraud involving airline ticket bookings through our system/platform.

Our company operates a business-to-business (B2B) airline ticketing platform where we provide airline tickets from various airlines and make them available to our registered agents. These agents then book and sell the tickets to end/retail customers or travellers. We do not sell directly to individual passengers. Our platform operates via an online application programming interface (API) which connects to various airline companies and authorised third-party agents. Each agent has their own login ID to access the platform to search and book air tickets. In addition, our company has an admin portal with separate logins for various airlines to facilitate bookings when needed.

It is pertinent to mention here that our company checks and tallies all the records of tickets purchased and sold every week by agents for the end customers to make sure all accounts are correct. However, from 27.09.2025 for a period of 10 days, the employees of our company were not able to tally the accounts since the office was closed due to Durga Puja vacation. Thereafter, on 09.10.2025, when our work resumed, we were astonished to notice that several tickets from SpiceJet Airlines had been created in our system without corresponding invoices or billing records amounting to a sum of Rs.7,97,147/- (Rupees seven lakh ninety seven thousand one hundred forty seven) only. It is pertinent to mention here that the unlawful bookings were done during this period i.e., from 29<sup>th</sup> September 2025 till 09<sup>th</sup> October 2025. After noticing the same we immediately contacted our agents enquired about these illegal bookings but to our utter shock they all intimated us that they had not made any such bookings.

Being confused by such bookings, we sent an email to SpiceJet on 09<sup>th</sup> October 2025 and informed them about the suspected fraud appertaining to which we checked each flight's timing and the names of the passengers associated with these tickets. The said matter was also immediately reported to SpiceJet Airlines, over phone who on its own initiated their inquiry and shared some details of the passengers i.e., mobile numbers of passengers, email id of the passengers, but the email IDs used for bookings were fake. When we called the numbers provided, we learnt that the passengers had obtained the tickets through other, unregistered/ unauthorised agents.

On 11.10.2025, SpiceJet shared booking details with us, including IP addresses and transaction records of the list of passengers. With this information, we were able to compile a list containing the names of passengers, ticket PNRs, transaction amounts, and related data in detail, all of which are enclosed with this complaint. This incident has caused financial loss to our company, and it is clear that someone has misused our systems and the airline's portal for illegal purposes.

In light of these facts, I request you, to investigate the matter, trace the persons using our platform and airline portals to create unauthorised tickets, and take appropriate legal action under applicable criminal laws. I also seek your assistance in recovering the losses suffered by our company as a result of this incident.

Thanking you,

Yours faithfully,

*ATUL TULI*

Mr Atul Tuli,

Son of Mr. Vinod Kumar Tuli

Designation - Manager Finance

Phone number - +919083678000

FLAT H-10-13, SARISKRITI APARTMENT-II  
SALUGARA, SILIGURI, 734006

*Received on 16/10/2025 at 15:15 hrs  
vide Cyber Crime PS GDE No. 179 and registered  
Cyber Crime PS Case No. 113/25 Dt. 16/10/2025  
u/s- 319(2)/318(4) BNS o/w Sec- 43/66/66C/66D of  
IT Act and endorsed to Insp. Tapan  
Shil for its investigation.*

*16/10/2025*  
Inspector-in-Charge  
Cyber Crime Police Station  
Siliguri Police Commissionerate