

**FIRST INFORMATION REPORT**

(Under Section 154 Cr. P.C.)

**7778**

P.S. Pradhannagar Year 2022 FIR No. 1083 Date 31/12/2022  
 u/ Sections 406/420/IPC ii) Act \_\_\_\_\_ Sections \_\_\_\_\_  
 Sections \_\_\_\_\_ (iv) Others Acts & Sections \_\_\_\_\_

3. (a) Occurrence of Offence : Day \_\_\_\_\_ Date From 23/12/2022 Date To 31/12/2022

Time Period \_\_\_\_\_ Time From \_\_\_\_\_ Time To \_\_\_\_\_

(b) Information received at P.S. Date 31/12/2022 Time 17.40 hrs.

(c) General Diary Reference : Entry No(s) 1845/22 Time 17.40 hrs.

4. Type of Information : Written Written / Oral

5. Place of Occurrence : (a) Direction and Distance from P.S. \_\_\_\_\_ Beat No. \_\_\_\_\_

(b) Address Siliguri Junction Bihar Bus Stand, PS-Pradhannagar, Dist. Darjeeling.

(c) In case outside limit of this Police Station, then the

Name of the P.S. \_\_\_\_\_ District \_\_\_\_\_

6. Complainant / Informant :

(a) Name Sri Rajesh Das.

(b) Father's / Husband's Name S/O - Sri Sushanto Das

(c) Date / Year of Birth : \_\_\_\_\_ (d) Nationality Indian

(e) Passport No. \_\_\_\_\_ Date of Issue : \_\_\_\_\_ Place of Issue \_\_\_\_\_

(f) Occupation \_\_\_\_\_

(g) Address Anand Nagar, Newala Chowk, PS-Maranga, Dist-Purnia, Bihar.

7. Details of known / suspected / unknown accused with full particulars

(Attach separate sheet, if necessary) : i) Rama contact no. (99079-84791)

ii) Ramiz contact no. (98329-33169); iii) Bishal contact no. (70015-09623)

iv) Surken Das contact no. (97333-20502) & other personnel & Representatives of

8. Reasons for delay in reporting by the Complainant / Information Safar Tour & Travels.

9. Particulars of properties stolen / involved (Attach separate sheet, if necessary) :

Tour Package of Rs. 75,000/-

10. Total value of properties stolen / involved \_\_\_\_\_

11. Inquest Report / U.D. Case No., if any \_\_\_\_\_

12. FIR Contents (Attach separate sheets, if required) : The Original written complaint which is treated as F.I.R. is enclosed herewith.

13. Action taken : Since the above report reveals commission of offence(s) as mentioned at item No. 2., registered the case and took up the investigation / directed SI Kamal Krishna Saha to take up investigation / refused investigation / transferred to P.S. \_\_\_\_\_ on point of jurisdiction. FIR read over to the Complaint/ Informant, admitted to be correctly recorded and a copy given to the Complainant / Informant free of cost.

14. Signature / Thumb impression

of the Complainant / Informant

Noted in written complaint

15. Date & Time of despatch to the court :

Signature of the Officer-in-Charge, Police Station

Name : S.I. Mahesh Singh Inspector-Incharge  
 Rank : No. Sub. Insp. Pradhan Nagar P.S.  
31.12.2022



Dated: 31.12.2022

To,

The Inspector in Charge,

Pradhan Nagar Police Station,

Siliguri, District Darjeeling

Respected Sir,

Subject: Complaint against Safar Tours and Travels and its personnel and representative.

I, Sri Rajesh Das, son of Sri Sushanto Das, resident of Anand Nagar, Newalal Chowk, Purnea, Bihar - 854301, wish to hereby inform you that on 23.12.2022, I booked a package with Safar Tours and Travels, Siliguri Junction Bihar Bus Stand, Hill Cart Road, Siliguri-3, for travelling to Darjeeling and Sikkim and back to Siliguri with my family from 23.12.2022 to 31.12.2022 at a Total Package Cost of Rs.75,000/- (Rupees seventy five thousand) only. As per the Package, I was required to pay a sum of Rs.10,400/- (Rupees ten thousand four hundred) only for Darjeeling, a sum of Rs.21,000/- (Rupees twenty thousand) only for Gangtok and a sum of Rs.23,500/- (Rupees twenty three thousand five hundred) only for Zuluk, the said amounts to be paid by me at the respective hotels at the said places. The balance amount of Rs.20,100/- (Rupees twenty thousand) only was paid by me to the said tour operator's office at Siliguri at the time of booking. The personnel of the said tour operator assured that the said Total Package included lodging at Darjeeling, food and lodging at Sikkim, sightseeing including all transfers by vehicles, travel to Gurudrongmar Lake, and transfer by vehicle back to Siliguri. Quite strangely, in the course of stay at Gangtok, I was made to pay the food expenses for Gangtok. As the representative of the said tour operator could not arrange for vehicle for travel to Gurudronmar, I was compelled to stay two extra days at Gangtok, the lodging expense of which was thrust upon me and I had to pay to the Gangtok Hotel (Hotel Pulok) in addition to the aforesaid Package cost for Gangtok. As the Zuluk trip had to be cancelled due to bad weather, the representative of the tour operator assured me that the entire Package cost for Zuluk would be refunded to me. The representative of the travel operator did not arrange for transfer from Gangtok hotel to Siliguri, I had to make my own arrangement and bear the cost of returning to Siliguri from Gangtok. My repeated efforts to persuade the contact personnel of the tour operator to address my grievances and make the refund at Siliguri fell on deaf ears as they began to avoid my calls. My efforts to persuade the said tour operator through my acquaintance at Siliguri to make the refund also remained abortive. Sir, the said tour operator and its personnel and representative

have in fact induced me to make payment the money as aforesaid, failed to fulfil their assurances as promised and are avoiding to make the refund with a dishonest intention of making illegal gain and have thereby cheated me. It is clear that the act and conduct of the said tour operator and its personnel and representative has been fraudulent and dishonest.

I would, therefore, request you to kindly initiate appropriate action against the said miscreants and to do the needful so that refund is made to me by the tour operator.

The details of refund to be made is as follows:

a) Extra Lodging and food charges (Hotel Pulok)	: Rs.7,840/-
b) Refund of amount paid for Zuluk Package	: Rs.23,500/-
c) Transfer/Conveyance from Gangtok to Siliguri	: <u>Rs.1,900/-</u>
<b>TOTAL</b>	<b>: Rs.33,240/-</b>

The contact numbers of the personnel of the tour operator are as follows:

Rana : 99079-84791

Ramiz : 98329-33169

Bishal : 70015-09623

Sukhen Das: 97333-20502

Sir, I would remain ever obliged if you could kindly inquire into the matter at the earliest so that no other unsuspecting and innocent tourist like me is not harassed and cheated by the said tour operator and its personnel and representatives and the tourist friendly image of the region is not tarnished by such miscreants. I am lodging this complaint immediately upon my return to Siliguri.

Thanking you,

Yours sincerely,

*Rajesh Das*

(Rajesh Das)

Mobile No.

6205194202

7292912392

8409747671

Received on 31/12/2022 at 17.45 hrs.

vide PDN PS GD Entry no. 1845 dt.

31/12/2022 and started PDN PS

case no. 1083/22 date 31/12/2022 U/S-406/420/120(B) IPC

and endorsed it to SI, Kamul

Krishna Saha for investigation.

Thana - Mananga

*31.12.2022*  
Inspector-In-Charge  
Pradhan Nagar Police Station  
Siliguri Police Commissionerate