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State Bank of India

Bhaktinagar (32499) Metro Heights Building 2.5 Mile, Sevoke Road Siliguri-734001 (West Bengal)

Bhaktinagar Police Station Sevoke Road Siliguri

The Inspector-in-Charge

Ref No. BMSL/20-21/203

Date 24.02.2021

Dear Sir,

FIR FOR THE SUSPICIOUS TRANSACTION
AT BHAKTINAGAR BRANCH ATM
ATM ID: S1BW032499001
METRO HEIGHTS BUILDING, SEVOKE ROAD
SILIGURI PIN: 734001

I Sourav Majumder, S/O late Somesh Ranjan Majumder, East Vivekananda Pally, Siliguri Darjeeling, Pin: 734006 working as Branch Manager, State Bank of India, Bhaktinagar Branch, hereby inform you on behalf of SBI, that some unknown people were engaged in suspicious activity during ATM transaction between 06:56:00 AM to 07:10:00 AM on 17.02.2021. During the ATM cash withdrawal transaction in account no. 34348876446 having transaction no. 1909 for Rs.20,000/- they have tampered with the ATM by opening the ATM cable to dismantle the data(EJ log in ATM I alerts) of their transactions. After receiving cash from ATM they have lodged a complaint to our ATM department for refunding Rs.20,000/- as account debited but cash not disbursed (chargeback complaint in banking language). Necessary video footage are submitted for your ready reference.

So, it is requested to you to take the FIR against that incident.

Yours faithfully,

Branch Manager, Bhaktinagar Br.32499.



Received on 26/02/2021 at 12 55 hm vicle GDE NO 1568 at 26/02/2021 and Started BAN PS come NO 209/21 at 28/02/2021, US 320 420/379 inc on enclosed the same to SI soyed Pay for it investigation.

Inspector-In-Charge
Bhaktinegar Police Station
Silger Police Commissionerate